

**WARRANTY****R27920**

Luter Enterprise CO., LTD. Warrants its mechanical offering of Door Closer to be free from defects in materials and workmanship to the original consumer user of the products from the date of purchase by the original user. Please see below for specific Product warranty periods and details.

Certifications : ANSI/BHMA A156.4-2000 Grade 1. Comply with ANSI A117.1 ADA requirement. UL/cUL Listed. 3 hours fire rated.

The terms and conditions of this warranty apply to Luter Enterprise CO., LTD shipments made on or after 1st Jan. 2023.

PRODUCT	WARRANTY PERIOD
Door Closer Series- D011,D012,D013,D014,D015,D018 - Standard	Limited Lifetime Mechanical 10 Years.
	Finish : 2 Years - General environment.
Door Closer Series- D011,D012,D013,D014,D015,D018 - with Steel Cover	Limited Lifetime Mechanical 10 Years.
	Finish : 2 Years - General environment.

**Original User:**

This warranty only applies to the original consumer user of the Products ( "Original user" ) as long as the Original User occupies the residential premises upon which the Product was originally installed. Except where prohibited by law, this warranty is not transferable.

**What is Not Covered:**

The following costs, expense and damages are not covered by the provisions of this warranty:

- (i) back charges or labor costs including, but not limited to, such costs as the removal and reinstallation of the product or for normal maintenance;
- (ii) shipping and freight expenses required to return the Product to Luter;
- (iii) failures, defects or damage (including, but not limited to, any security related breach or failure or loss of data) caused by the Original User, any third party or third party products, service or system connected or used in conjunction with the Product;
- (iv) any incidental, consequential, indirect, special and/or punitive damages, whether based on contract, warranty, tort (including, but not limited to, strict liability or negligence), patent infringement, or otherwise, even if advised of the possibility of such damages; or
- (v) normal wear and tear.

**The provisions of this warranty do not apply to Products:**

- (i) used for purposes for which they are not designed or intended by Luter;
- (ii) which have been subjected to alteration, misuse, abuse, negligence, or accident;
- (iii) which have been improperly stored, installed, maintained, repaired or operated;
- (iv) which have been used or installed in violation of written instructions provided by Luter or which are used on nonstandard residential door preparations (NOTE: Mortise locks and preparations are not considered standard);
- (v) which are not the proper size for the application or have been damaged or are defective due to improper installation or installation with improper or incorrect parts;
- (vi) which have been subjected to improper or harsh temperature, humidity, or other environmental conditions (i.e., corrosion);
- (vii) which, based on Luter' s examination, do not disclose to Luter' s satisfaction non-conformance to this warranty;
- (viii) except where prohibited by law, which have been purchased through a non-authorized seller; or
- (ix) which are not new, including, but not limited to, returned, refurbished, or similar products. Additionally, this warranty does not cover scratches, abrasions, or deterioration due to the use of abrasive materials, paints, solvents, or other chemicals.

